COVID-19 UPDATE



Week of 5.18.20 Situational Overview

Number of Advocate Aurora Health COVID-19 patients discharged: 3,238

		III	inois	Wisconsin		
Cases	State	AAH	Inpatient	State	AAH	Inpatient
Active (5/12)	94,191	4,441	510	12,543	1,528	102
Fatal (5/12)	4,177	538		453	81	

^{*}Note the numbers are fluid. For the most updated information on active/fatal cases, visit the IL Dept of Public Health and WI Dept of Health Services

Key Advocate Aurora Health Action Items

- To help keep our communities safe, Advocate Aurora is making a limited number of procedural masks available to our community partners, including first responders, food pantries, housing shelters and federally qualified health centers. Donating these procedural masks does not impact the mask supply we need for our team members safety. We are pleased to offer these masks to these organizations that also serve our patients and their families, helping to stem the spread of COVID-19 and keep our communities safe.
- As businesses begin to reopen, we continue to educate and reinforce the need for team members and
 patients to practice safety measures that have been effective in stemming the spread including social
 distancing, thorough handwashing, staying at home when sick and wearing masks in public in
 accordance with local government guidance.
- Across Advocate Aurora Health, we will have access to a limited supply of the drug remdesivir for appropriate COVID-positive patients. The drug, authorized for emergency use by the FDA, has shown promise in small and early studies by reducing the length of symptoms for the virus. Small supplies of remdesivir were shipped to Illinois and Wisconsin for distribution by the states. At Advocate Aurora in Illinois, a multidisciplinary committee is finalizing utilization criteria for patients deemed most clinically appropriate for treatment. In Wisconsin, applications have been submitted to the state for patients meeting criteria. Wisconsin will distribute the drug through a lottery.
- While we continue to battle COVID-19, we also have planned activities to allow us to pause and reflect on our experiences we've shared during these challenging times:
 - Moment of Silence: Starting Tuesday, May 19 at 10 a.m. and recurring on the 19th day of the months going forward, we will hold 19 seconds of silence across our facilities to recognize those affected by the COVID-19 pandemic.
 - Lighting Our Hospitals Blue: To honor health care, front line and essential workers, starting Tuesday, May 19 at 8 p.m., and each night through June 1, our hospitals will be lit blue.
 - Planned for later this summer: We will develop a permanent healing and remembrance location at our hospitals.

Resources for the Community

- To help make finding a health care provider easier, we have enhanced Advocate Aurora online physician profiles to make it as easy as possible for our patients to receive the care they need. A new, fresh look and consumer-friendly experience are now consistent across all online profiles. Check out the new profiles: advocatehealth.com | aurorahealthcare.org | aurorabaycare.com
- COVID-19 has created uncertainties and fears amongst consumers— we went live with Advocate Aurora Health CEO Jim Skogsbergh and a panel of experts during our Community Virtual Townhall to answer your questions. We shared what important steps you can take to stay healthy and what you can expect from us when you visit the doctor's office or come to one of our campuses. In case you missed it, view a recording of the townhall here.
- We understand that the safety of you and your family is your primary concern and we are committed to
 ensuring that you can safely get the care you need, when and where you need it. Learn more about our
 Safe Care Promise and how to seek care.
- As a trusted health care partner, Advocate Aurora is committed to keeping our patients and consumers informed about our response to COVID-19. We continually update the COVID-19 Resource Center and our social media channels with relevant and helpful information, tools and resources.
- Our online COVID-19 Symptom Checker is the best way for patients to find the care they need. By answering a few simple questions, they'll quickly learn what they need to do next from seeing a provider with a video visit 24/7 to contacting their doctor.
- The COVID-19 hotline at 1-866-4-HEALTH is staffed by clinicians who can answer questions about symptoms and determine the next steps in care.
- Our Virtual Health platform, <u>LiveWell app</u>, continues to offer virtual appointments with physicians 24-hours a day. Those who have or suspect they may have COVID-19 symptoms can do a virtual visit.

Thank You for Your Support

- The U.S. Navy Blue Angels and 115th Fighter Wing wanted to say thank you to all our team members on the frontlines and other essential workers. Last week, they flew over many Advocate Aurora Health locations in Wisconsin and Illinois with a powerful message of unity. Watch the video and hear their message for our team members.
- Your support has touched many lives across our system and helps our team members keep going. More
 than \$2.9 million has been raised to support our COVID-19 Relief Funds for Critical Care and Team
 Members. We've also received more than 229,000 masks, nearly 10,000 face shields and more than
 56,000 pairs of gloves. Learn about recent donations in Illinois and Wisconsin and how your support is
 making a difference.
- Across Advocate Aurora, we are proud to honor our health care heroes and share their inspiring stories.
 Visit our health enews website to read about the impact our heroes are making on the community. Visit our Instagram, Twitter and Facebook channels to join the celebrations, stories and words of encouragement for our frontline staff.

