

Week of 5.11.20
Situational Overview

Number of Advocate Aurora Health COVID-19 patients discharged: **2,755**

Cases	Illinois			Wisconsin		
	State	AAH	Inpatient	State	AAH	Inpatient
Active (5/12)	79,007	3,917	587	10,418	1,307	96
Fatal (5/12)	3,459	464		409	75	

*Note the numbers are fluid. For the most updated information on active/fatal cases, visit the IL Dept of Public Health and WI Dept of Health Services

Key Advocate Aurora Health Action Items

- The health and safety of our patients and communities is our highest priority. As part of our commitment, we are launching the Advocate Safe Care Promise. Whether in person or online, we are taking extras steps to ensure safe, comfortable and convenient care including:
 - Virtual check-in: Checking in with digital devices provides for seamless, low-contact arrivals
 - Screening: Everyone goes through a COVID-19 screening before entering our locations
 - Masking: Anyone who enters our locations wears a mask. If you don't have one, we'll gladly provide it.
 - Social distancing: Our rearranged waiting areas and staggered appointment times reduce traffic and create safe spaces.
 - Enhanced cleaning: We've enhanced cleaning in all areas, including additional disinfectant for high-touch spaces.



You'll start seeing our Safe Care seal throughout our facilities— a reminder of our commitment to our team members and the safety and well-being of our patients and communities.

- Thanks to the diligent efforts of ACL and our supply chain amidst a national testing shortage, we're pleased to share the great news that we've secured a large supply of testing materials, once again more than doubling our testing capacity. We are grateful for the progress we've made this past week in opening a significant pathway to increase testing in the days and weeks to come so we can more effectively and efficiently contain the spread and help keep our team members, patients and communities safe. In order to best prioritize and operationalize our expanded testing efforts, we have launched a steering committee to oversee our systemwide plan focused on key areas including:
 - Hospital and Hospital Drive-Throughs**—Beginning later this week, we will start testing all newly admitted and observation patients in our hospitals to protect the safety of our patients and team members while also allowing us to conserve critical PPE. We are also testing all patients before procedures and surgeries.
 - Community Testing**—We have a cross functional team working on how to best operationalize community testing, prioritizing communities with high prevalence and disproportionate impact while ensuring accessibility and convenience.
 - Business Partners**—As our business partners work on their reactivation efforts, they are seeking our partnership on COVID testing to help manage their employee's health and wellness needs. We have built a program to provide offerings to our partners' team members which include a dedicated hotline, virtual visits and designated testing sites.
- We are slowly increasing physician office visits and imaging services across our system and have resumed some elective procedures. The timing for lifting restrictions will vary across our sites as we continue to assess the prevalence of COVID-19, hospitalization rates, supplies and equipment levels to ensure we are meeting the needs of our patients and communities. We continue to utilize virtual visits whenever possible to ensure patients are getting the care they need, when they need it.

Resources for the Community

- **Community Virtual Townhall: Answering Your Questions**

COVID-19 has created uncertainties and fears amongst consumers— join us this Thursday, May 14 at 10:30 am on Facebook as we go live to separate fact from fiction. Learn what important steps you can take to stay healthy and hear more about what you can expect from us when you visit the doctor's office or come to one of our campuses. You'll hear from Advocate Aurora Health CEO Jim Skogsbergh, who will be joined by a panel of our top physicians and experts. RSVP now so you get a notification when the video goes live. Visit our Advocate Aurora Facebook page or [click here](#) to RSVP.

- We understand that the safety of you and your family is your primary concern and we are committed to ensuring that you can safely get the care you need, when and where you need it. Learn more about our [Safe Care Promise and how to seek care](#).
- As a trusted health care partner, Advocate Aurora is committed to keeping our patients and consumers informed about our response to COVID-19. We continually update the [COVID-19 Resource Center](#) and our social media channels with relevant and helpful information, tools and resources.
- Our online [COVID-19 Symptom Checker](#) is the best way for patients to find the care they need. By answering a few simple questions, they'll quickly learn what they need to do next – from seeing a provider with a video visit – 24/7 – to contacting their doctor.
- The COVID-19 hotline at 1-866-4-HEALTH is staffed by clinicians who can answer questions about symptoms and determine the next steps in care.
- Our Virtual Health platform, [LiveWell app](#), continues to offer virtual appointments with physicians 24-hours a day. Those who have or suspect they may have COVID-19 symptoms can do a virtual visit.

Thank You for Your Support

- Last week, we celebrated our 22,000 Advocate Aurora nurses for their commitment to mitigate the spread of COVID-19 and heal our communities. Thank you for the hundreds of messages and notes of gratitude. [Read about our nursing heroes here](#).
- Your support has touched many lives across our system and helps our team members keep going. More than \$2.7 million has been raised to support our COVID-19 Relief Funds for Critical Care and Team Members. We've also received more than 229,000 masks, nearly 10,000 face shields and more than 56,000 pairs of gloves. [Learn about recent donations](#) in Illinois and Wisconsin and how your support is making a difference.
- Across Advocate Aurora, we are proud to honor our health care heroes and share their inspiring stories. Visit our [health news website](#) to read about the impact our heroes are making on the community. Visit our [Instagram](#), [Twitter](#) and [Facebook](#) channels to join the celebrations, stories and words of encouragement for our frontline staff.