

Week of 4.20.20

Situational Overview

Number of Advocate Aurora Health COVID-19 patients discharged: **1,629**

Cases	Illinois			Wisconsin		
	State	AAH	Inpatient	State	AAH	Inpatient
Active (4/18)	30,357	2,186	579	4,346	668	96
Fatal (4/18)	1,290	229		220	47	

*Note the numbers are fluid. For the most updated information on active/fatal cases, visit the IL Dept of Public Health and WI Dept of Health Services

Key Advocate Aurora Health Action Items

- Hope is finding a way through these challenging times. Advocate Aurora Health doctors, nurses and team members cheered several COVID-19 patients as they were discharged from our hospitals across Illinois and Wisconsin. The health system surpassed its 1,500th COVID-19 patient discharge and you can find several inspiring stories on our [social media channels](#).
- We are extending existing restrictions on elective surgeries, procedures and non-urgent ambulatory visits through May 1. We will continue to reassess these restrictions on a weekly basis.
- We're encouraged to see the curve is leveling, yet we remain vigilant in our efforts to continue to stem the spread while adjusting our response tactics based on the evolving needs of the patients and communities we serve. As such, we will be closing most of our Emergency Room overflow tents based on current and projected volumes so we can redirect our resources to areas of greater need. Patients with severe COVID-19 symptoms will continue to go to the Emergency Room to determine if testing and admission is required. Patients with mild COVID-19 symptoms will be directed to modified immediate care/urgent care sites designated to care only for patients who present with COVID-19 symptoms. Nearby immediate care/urgent care sites are designated to treat only those patients without COVID-19 symptoms. This model allows us to provide the right level of care in the right setting for both COVID-19 and non-COVID-19 patients to keep them and our teams safe while effectively managing our resources, including limited PPE and testing.
- Through the diligent efforts of Supply Chain to continue to keep our team members and patients safe, all team members will be provided exam masks as part of our universal masking policy, which provide a level of personal protection with fluid resistance and filtration efficiency. Our supply chain team continues to focus relentlessly on securing additional PPE through all trusted, reliable sources.
- We continue to update our policies and have extended our no-visitor policy with [limited exceptions](#). During the no-visitor policy, we will ensure patients can connect to families and loved ones virtually using their personal devices and free technologies. For patients who do not have access to their own device, we have devices that can be used to help facilitate a virtual visit with the patient and their family.

Resources for the Community

- As a trusted health care partner, Advocate Aurora is committed to keeping our patients and consumers informed about our response to COVID-19. See last week's [email communication](#) to our patients and consumers. As a reminder, we continually update the [COVID-19 Resource Center](#) and our social media channels with relevant and helpful information, tools and resources.
- Our online [COVID-19 Symptom Checker](#) is the best way for patients to find the care they need. By answering a few simple questions, they'll quickly learn what they need to do next – from seeing a provider with a video visit – 24/7 – to contacting their doctor.
- The COVID-19 hotline at 1-866-4-HEALTH is staffed by clinicians who can answer questions about symptoms and determine the next steps in care.
- Our Virtual Health platform, [LiveWell app](#), continues to offer virtual appointments with physicians 24-hours a day. Those who have or suspect they may have COVID-19 symptoms can do a virtual visit.

Thank You for Your Support

- We have been touched by the overwhelming support from our community and the offers to help. As this situation evolves, so to have our donation needs. We are currently seeking donations of the following items:
 - Hand sanitizer – personal sized hand sanitizer that has been unopened. CDC guidelines encourage sanitizer with at least 60% alcohol composition.
 - Disinfectant wipes – All brands of unopened premoistened wipes are accepted.
 - Unused scrubs – All brands and all sizes accepted.Drop off items at your local Advocate Aurora Health hospital at the shipping and receiving dock.
- Since the launch of the [Relief Fund for Critical Care](#) more than \$1.2 million has been given and more is coming in every day. Thank you to our communities for supporting our health care heroes. All the proceeds from this fund will be used exclusively to ensure additional resources needed to treat our patients and protect our team members are at the ready.
- Day by day, we are impressed by the outpouring of love and support our team members receive from patients and surrounding communities. Visit our [Instagram](#), [Twitter](#) and [Facebook](#) channels to join the celebrations, stories and words of encouragement for our frontline staff. If you would like to join us in saying thank you to the dedicated Advocate Aurora doctors, nurses and team members who are working tirelessly to support our patients, you can [download our social media images](#) and use on your profiles.
- We are so proud of the work our team members do day in and day out to care for our patients. We wanted to share our gratitude in our [new 30-second TV spot](#) that aired this weekend, capturing our entire nation's appreciation for our health care heroes.
- We are seeking convalescent plasma donations from patients who have recovered from COVID-19 to help patients with severe COVID-19 symptoms. Recovered patients have antibodies within their plasma that can attack the virus and potentially help our sickest patients. Historically, plasma has been used when new diseases or infections develop quickly, when no other options are available. We are partnering with [Versiti Blood Center of Wisconsin](#) to refer our COVID-19 recovered patients for plasma collection and are also partnering with the [American Red Cross](#) in Illinois, but they do not yet have their plasma collection sites operational in Chicagoland.